



Albert Ziegler GmbH • Giengen/Brenz • Deutschland

## "We Provide Security" in the new Ziegler Central Customer Service in Bachhagel

From 01.01.2017, the customers will receive the good all-round service in the new Ziegler Central Customer Service. We are pleased to announce that the service is relocated from Ziegler factory premises in the Memmingerstr. 28 in Giengen to the location in Bachhagel.



On the site of Bachhagel, our customers can now enjoy a one-station-for-all service through our currently 55 competent employees. The requests in future will be coordinated and handled by Bachhagel. While the Ziegler services based in Mühlau, Rendsburg, Mainburg, Bad Dürkheim, Gerlingen and Hannover will continue to offer the best service in your area as usual. This relocation will benefit the centralized control of the service network in Germany, more than this, it also allows the further expansion of the international service.

## Customer satisfaction is very important to Ziegler.

With this relocation, we maintain the flexibility in the service to ensure the customer satisfaction. In addition, thanks to this relocation, we can also response even faster on service requests.

Buying a Ziegler vehicle means the beginning of a long-term partnership with us. As long as your vehicle is still in use, we will ensure the supply of spare parts, provide customer service and maintenance, the refurbishment and modernization of old vehicles, as well as rental of vehicles and equipment.

If you want to bring your vehicle to us for maintenance or repair, or you are interested in our range of accessory products – we are your partner. Feel free to find your direct contact here: <u>https://www.ziegler.de/en/serviceteam</u>

Now you can find us at the following address: Ziegler-Group Central Customer Service Schützenstraße 11 89429 Bachhagel

For the detailed description of how to reach us, kindly see the annex.

Best regards,

René Pol / / Member of the Board of Management

Hermann Gröner Manager Central Customer Service/Germany